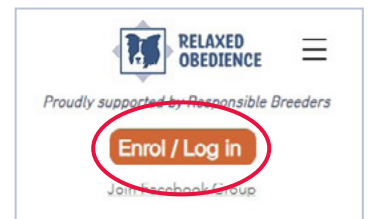
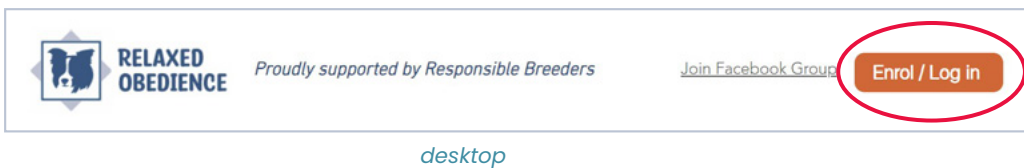


## REGISTERING FOR RELAXED OBEDIENCE TRAINING

We need to collect some vital information about you and your dog to be able to provide the best training possible. Here are the steps for registering.

1. Visit the Relaxed Obedience Website: <https://www.relaxedobedience.com/>
2. Click/tap on **Enrol / Log in** to create an Account



3. This opens the **Registration** page. Enter the email address you will be using to create your account.



### Select Package

Please enter your email address to begin the registration process.  
You will first create your login account and then you can add your dog's information and register for private training packages.

Go

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Then click/tap on **Go**.

4. This opens the **Basic Information** page. Fill in your relevant details including your Preferred Contact Method (keep an eye out as this is how we will initially contact you). **Green fields are required** to proceed. Scroll down to get to the next part of the screen.

Please enter your information below to create your account. If you have previously registered with us and already have an account, please click here to login.  
Please Note: Fields in green are required.

**Basic Information**

**Name**

First:  Last:

**Address**

Street:

Suburb:  State:  Postcode:

**Contact Information**

Phone:  Mobile Phone:

Work Phone:  Work Extension:

Email:  Confirm Email:

Password:  Confirm Password:

Preferred Contact Method:

5. Complete the **New Client** and **Family Information** sections. If you have a particular trainer you would like, fill in the Trainer field, if not, just leave that section blank. Completing the Family Information section helps our trainers understand what your puppy/dog is dealing with at home: children etc. When complete, click/tap on **Register**.

**New Client**

Breeder

Referred by  
How did you find out about Relaxed Obedience

Trainer  
Trainer assigned to client

**Family Information**

Please enter your human household information here. You will enter any dogs you are registering for training on the next page

Name:	<input type="text"/>	Type:	Adult
Age:	<input type="text"/>	Gender:	Female
		Relationship:	Aunt
Name:	<input type="text"/>	Type:	Adult
Age:	<input type="text"/>	Gender:	Female
		Relationship:	Aunt
Name:	<input type="text"/>	Type:	Adult
Age:	<input type="text"/>	Gender:	Female
		Relationship:	Aunt
Name:	<input type="text"/>	Type:	Adult
Age:	<input type="text"/>	Gender:	Female
		Relationship:	Aunt
Name:	<input type="text"/>	Type:	Adult
Age:	<input type="text"/>	Gender:	Female
		Relationship:	Aunt

**Register**

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6. This opens the **Dogs** tab. Fill in your dog's basic information. Note the **green fields** are required in order to proceed. Click/tap on **Save** when finished.

**Select Package**

**My Account**

Invoices Messages Dogs My Credits My Info

Please fill in as much information as possible, it all helps us with training

**Basic Information**

Please Note. Fields in green are required, as is information about the age of your dog. The date of birth is the preferred information, but if not available, please provide an approximate age.

Name:  Gender:

Date of Birth:  (ex: 25/03/2010) Age/Year:

Primary Breed:  Secondary Breed:

Allergies:

Cancel **Save**

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7. You should see a message that says "Thank You! Your information was saved successfully".

Select the type of training you require. Click/tap on **Select Package**.

**Select Package**

Thank You! Your information was saved successfully

**My Account**

Invoices Messages Dogs My Credits My Info

**Dogs** [Add a Dog](#)

Name	Breed	DOB/Age
MyDog	Australian Shepherd	10 m

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Select your package based on the age of your puppy/dog and whether you have a breeder voucher by clicking the corresponding "Sign-Up" button on the right-hand side.

The screenshot shows a 'Select Package' page with a blue header. Below the header is a sub-header '1. ONLINE' and a list of training packages. Each package has a description and a 'Sign-Up' button on the right. A red arrow points to the 'Sign-Up' button for the 'BASIC OBEDIENCE' package.

Package Name	Description	Action
<b>BASIC OBEDIENCE</b>	For those pups that have missed the basics in puppyhood	Sign-Up
<b>CBS COMMON BEHAVIOUR SOLUTIONS</b>	5 x 30min. We dive into your dogs struggles and come up with a targeted plan	Sign-Up
<b>ON LINE A BREEDER VOUCHER GIVEN Under 12 weeks</b>		Sign-Up
<b>ON LINE - A Breeder Discount Voucher Given</b>	An agreed discount will be given as approved by Breeder	Sign-Up
<b>ONLINE - A Breeder Discount Voucher Given. 12 - 18 weeks</b>	Older Breeder Puppies. Must be claimed in time frame as indicated on voucher. If older other options available with regard redeeming voucher on agreement with your breeder.	Sign-Up
<b>ONLINE - Puppies Over 12 Weeks</b>	5 x 30 min online sessions for Puppies Over 12 Weeks	Sign-Up

For **Breeder Vouchers** select **\*under 12 weeks** or **\*12-18 weeks**.

If your puppy is **older than 18 weeks**, you will need to select **Basic Obedience**. In this case your breeder voucher is good for a discount on the cost of the Basic Obedience course.

*Please note that your eligibility for a breeder voucher will be checked with the breeder you nominate and your dog's date of birth.*

If your puppy has **not come through one of Relaxed Obedience's Breeder Partners**, you will need to select **Online – Puppies** based on your puppy's age or **General Obedience** or **CBS Common Behaviour Solutions** (specific struggles).

**Note:** there are other options when you scroll down – including Face to Face Training. Some of these are dependent on trainer availability in your area. Face to Face Training almost always incurs an additional travel fee to cover the cost and time of your trainer travelling.

Dogs and Puppies that come to us that are NOT breeder voucher eligible are required to pay an Annual Admin Fee also.

9. You will be taken to the verification page.

Choose the dog you are selecting the package for from the drop-down list.

Click on **Continue**.

The screenshot shows a 'Select Package' page with a blue header. Below the header is a sub-header 'ON LINE A BREEDER VOUCHER GIVEN Under 12 weeks'. Underneath is a form with a 'Dog:' label and a drop-down menu. The menu is open, showing 'MyDog' selected, 'MyDog' as an option, and '- Add a Dog -' as a button. There are 'Cancel' and 'Continue' buttons at the bottom right. A red arrow points to the 'Continue' button.

10. Indicate your **availability** for training on the **Sign Up** page. This is a required field. It allows us to find a trainer who can train at a time that works for you. **List as much as you can** – the more flexible you are, the easier it tends to be to allocate a trainer and the quicker you can start training.

You can add any **comments** relating to training here too (what you need help with or what you would like to achieve).

Click on **Continue**.

The screenshot shows the 'Sign Up' page with a blue header 'Select Package'. Below it is a 'Sign Up' section with a blue header. There are three main fields: 'Availability' (circled in red), 'Comments' (circled in red), and a 'Continue' button (circled in red). The 'Availability' field has a light green background and a text area. The 'Comments' field has a white background and a text area. The 'Continue' button is blue with white text. There is also a 'Cancel' button to the left of the 'Continue' button. A red arrow points from the 'Continue' button to the text 'Click on Continue.' below the screenshot.

11. You should see a message saying "Thank you! Your Registration has been received" and a summary of what you have selected including the relevant charges. Note that we check that you are eligible for a breeder voucher. If you require an invoice, we will follow this up for you.

Click **Complete Registration**.

The screenshot shows the registration confirmation page with a blue header 'Select Package'. Below it is a yellow banner with the text 'Thank you! Your registration has been received.' (circled in red). Below the banner is a table with columns 'Item', 'Dog', and 'Cost'. The table contains the following rows:

Item	Dog	Cost
ON LINE A BREEDER VOUCHER GIVEN Under 12 weeks	MyDog	\$0.00
	Sub-Total	\$0.00
	Tax	\$0.00
	Total	\$0.00

Below the table is a 'Promo Code' section with a text input field, a 'Clear' button, and an 'Apply' button. To the right of the 'Apply' button is a blue button with white text 'Complete Registration' (circled in red). A red arrow points from the 'Complete Registration' button to the text 'Click Complete Registration.' above the screenshot.

12. Now wait for us to contact you. If you have filled in all of the required information, this contact is often in the form of a training time offer. If you have missed some information, this contact is usually to gather the missing information.

If needed, you can contact us

Phone: 0458 229 986

Email: [relaxedobedienceinc@outlook.com](mailto:relaxedobedienceinc@outlook.com)

13. You will also be asked to join the Relaxed Obedience Facebook Group – we train using Facebook Messenger so need to see your correct profile to ensure we pick up the right person for training. Go ahead and join now! <https://www.facebook.com/groups/1421601821223002>